



GREENHAUGH PRIMARY SCHOOL

On-line Safety & COMPUTER ACCEPTABLE USE POLICY

Document Record

Version	Reason for Amendments/Update/Review	Date of Adoption by Greenhaugh Primary School	Date of next review
1.0	Governors adopted the policy	Autumn 2020	2021,2022,2023,2024,2025
4.0	Amendment Updated in line with KCSiE 2026 and Children's Wellbeing and Schools Act 2026 Artificial Intelligence (AI) and Evolving Risks AI-Generated Content: the "4Cs model" (Content, Contact, Conduct, Commerce) - account for risks from generative AI applications, including AI-simulated interactions and deepfakes. Explicit Image Definitions: updated terminology regarding self-generated or AI-generated explicit imagery, specifically defining rules around "nudes and semi-nudes". Critical Thinking: - teaching pupils to critically evaluate AI tools, spot deepfakes, and recognise persuasive online techniques. Mobile Phones and Personal Devices - Strict Prohibitions: Ofsted Compliance: Filtering, Monitoring, and Governance Annual Reviews: - annual checks and reviews of school filtering and monitoring logs by the Designated Safeguarding Lead (DSL) and governing bodies. Stakeholder AUPs: Curriculum and Safeguarding Integration PSHE and Computing: Embed updated online safety elements into PSHE and Computing curriculums ahead of internet access. Vulnerable Pupils: Ensure online safety education addresses specific needs for vulnerable children or those requiring mental health support.	Autumn 2026	Autumn 2027

Signed: Leanne Dotchin, Headteacher

Signed: Sarah Barnes, Chair of Governors

Date:

1. INTRODUCTION & OVERVIEW

At Greenhaugh Primary School, we are committed to ensuring that pupils are provided with the skills they will need in an expanding world of technology. We recognise the importance of online learning in developing children's knowledge and understanding of the world around them and consider Computing as an essential part of our curriculum.

With the continuing use of ICT in school, comes a responsibility to provide children with a safe environment to extend and explore their technological understanding.

As in other areas of life, children are vulnerable and could expose themselves to danger, whether knowingly or unknowingly, when using the internet and other technologies. Furthermore, some young people may find themselves involved in activities which are inappropriate, or possibly illegal.

Contextual Application for Our Small Rural School

As a rural school with a small pupil roll and a close-knit but widely spread community, we recognise that our online safety profile differs from larger, urban environments. We apply this policy with the following rural safeguards in mind:

1. Community Intrusiveness and Behaviour

Because our pupils do not live in close geographic proximity or frequently interact outside school hours, online conflicts or cyberbullying quickly spill into the classroom.

- The school maintains a zero-tolerance policy for online bullying initiated outside school hours.
- Due to the high visibility of families within a small community, staff and parents must maintain strict professional boundaries online, avoiding personal social media connections where possible.

2. Physical Isolation vs. Digital Exposure

We recognise that physical distance between homes in rural areas can lead to pupils spending extended periods online for social connection.

- Our curriculum proactively addresses the risks of seeking community in unvetted online spaces, gaming lobbies, and chat applications.
- We explicitly teach children how to maintain boundaries when interacting with "online-only" friends.

3. Heightened Digital Footprint Risks

In a small community, minor details can compromise privacy.

- When publishing school newsletters, website updates, or social media posts, the school will never pair a pupil's image with their name.
- Media will be carefully vetted to ensure local landmarks, specific farm estates, or unique community markers do not inadvertently identify a child's home location or daily routine.

4. Operational Leadership & IT Infrastructure

Given our small staff structure, the Headteacher frequently holds the combined role of DSL and Online Safety Lead.

Proactive Monitoring: Because we do not have an on-site, dedicated IT department, we rely on robust, automated cloud-based filtering alerts that feed directly to the DSL's primary device.

Managed Service Alignment: Our external IT support provider is contractually required to audit our filtering logs ahead of the annual Governing Body review, ensuring our technical defences remain compliant with DfE standards despite our small scale.

This policy outlines our expectations of pupils, staff, parents, governors and members of the wider community to ensure best practice in helping children to be safe online.

1. Aims

The purpose of this policy is to:

- set out the key principles expected of all members of the school community at Greenhaugh Primary School with respect to the use of ICT-based technologies;
- safeguard and protect the children and staff of Greenhaugh Primary School;
- assist school staff working with children to work safely and responsibly with the internet and other communication technologies and to monitor their own standards and practice;
- set clear expectations of behaviour and/or codes of practice relevant to responsible use of the internet for educational, personal or recreational use;
- have clear structures to deal with online abuse such as cyber bullying which is cross referenced in our Anti-bullying policy;
- ensure that all members of the school community are aware that unlawful or unsafe behaviour is unacceptable and that, where appropriate, disciplinary or legal action will be taken;
- minimise the risk of misplaced or malicious allegations made against adults who work with pupils.

2. The main areas of risk for our school community can be summarised as follows (the four C's):

We categorise, teach, and manage online harms using the updated 4Cs Framework, adapted to address advanced technologies (such as generative AI) and the unique social dynamics of our three-room rural school community:

- **Content:** Exposure to illegal, inappropriate, or harmful material. This includes pornography, radicalisation materials, and content promoting self-harm. In our mixed-age classrooms, this also covers accidental downstream exposure, where younger children glimpse research or media meant for older pupils. It also addresses synthetic content, requiring us to teach pupils how to identify AI-generated deepfakes and misinformation.
- **Contact:** Harmful online interactions. This encompasses grooming, commercial exploitation, and peer-to-peer pressure. For our rural pupils, who may use the internet intensely to overcome physical isolation, this includes the risk of unvetted gaming lobbies and AI-simulated personas or chatbots engineered to mimic human friendships.
- **Conduct:** Personal behaviour that causes harm. This includes cyberbullying, which can become highly concentrated and inescapable within a small village community. It also covers the strict prohibition of creating, possessing, or distributing nudes and semi-nudes, whether these images are self-generated or simulated using generative AI manipulation tools.

- **Commerce:** Financial risks and exploitation. This addresses hidden advertising, in-app purchases in video games, commercial phishing, and exposure to gambling-like mechanics (such as "loot boxes") targeted at younger users.

3.1 Generative AI and Evolving Digital Risks (2026 Update)

The rapid evolution of Generative Artificial Intelligence (AI) tools requires an updated approach to safeguarding, moving beyond traditional web-filtering to address dynamic content generation.

The school categorises and manages these risks as follows:

- **Synthetic Content and Deepfakes (Content Risk):** Pupils are increasingly exposed to highly convincing AI-generated text, synthetic images, and video deepfakes. Our curriculum explicitly teaches children to question the authenticity of online media, recognise persuasive AI design, and understand that digital content can be completely simulated.
- **AI Personas and Chatbots (Contact Risk):** The risk of online grooming now includes interaction with AI-simulated personas, conversational bots, or virtual "friends" designed to mimic human relationships. The school network strictly blocks unvetted conversational AI platforms, and pupils are taught never to share personal or emotional information with automated systems.
- **AI-Generated Safeguarding Violations (Conduct Risk):** This policy strictly prohibits the use of AI tools to create, alter, or manipulate imagery of peers or staff. The school treats the generation of synthetic "nudes or semi-nudes" (even if entirely computer-generated) with the same severity as a physical safeguarding disclosure, requiring immediate escalation to the DSL and external agencies.
- **Mixed-Age AI Exposure:** Because our three classrooms host multiple year groups, older pupils (who may use vetted educational AI tools for specific projects) are strictly prohibited from generating AI outputs within view of younger, impressionable children. All pupil-facing AI usage must happen on individual user accounts with locked-down, age-appropriate restriction profiles.

4.0 Filtering, Monitoring, and Governance

4.1 Statutory Compliance and Governance Oversight

The Governing Body holds ultimate accountability for ensuring the school meets the current Department for Education (DfE) Filtering and Monitoring Standards.

- **The Named Safeguarding Governor:** A designated member of the Governing Body is appointed to oversee digital safety. This governor meets with the Designated Safeguarding Lead (DSL) at least annually to review system audits, risk assessments, and filtering logs.
- **Annual Policy Integration:** This policy, along with the technical efficiency of our filtering systems, is reviewed annually alongside the main Safeguarding and Child Protection Policy to ensure alignment with Keeping Children Safe in Education (KCSIE).

4.2 Technical Infrastructure Standards

As a micro-school running across three classrooms, we implement a robust, cloud-based filtering and monitoring solution that operates seamlessly across all school-managed devices (including Chromebooks and tablets), both on-site and during any remote learning periods.

- **Content Filtering:** The system blocks access to illegal and harmful material, including Child Sexual Abuse Material (CSAM/CSAE), extremist content, and material promoting self-harm or suicide.
- **Account-Based Filtering:** Because multiple year groups share physical spaces in our three rooms, filtering profiles are user-account dependent, not room-dependent. A Key Stage 2 pupil profile allows age-appropriate research and vetted educational AI tools, while an EYFS/KS1 profile remains strictly locked down to a highly restricted whitelist of educational applications.
- **SafeSearch Enforcement:** "SafeSearch" and restricted modes are locked down at the network level across all search engines and media platforms (e.g., Google, YouTube). Public, unvetted generative AI platforms are blocked by default.

4.3 Monitoring and Safeguarding Integration

Monitoring is a safeguarding active duty, not just an IT function. The school uses automated, real-time monitoring software that analyses keystrokes, searches, and screen content.

- **Real-Time Alerts:** The system triggers immediate alerts for high-risk behaviours (e.g., searches related to self-harm, radicalisation, or explicit imagery). These alerts bypass external IT contractors and are sent directly to the DSL's primary device for immediate triage.
- **Identity Attribution:** Every online action is logged and tied to an individual pupil or staff login. This allows the Headteacher/DSL to instantly identify who triggered an alert, which is vital for maintaining safety in mixed-age settings.
- **The Classroom "Physical Monitoring" Duty:** Technical systems are not infallible. Because our three classrooms house mixed-age cohorts, all teaching and support staff have a statutory duty to maintain constant physical supervision of screens during lessons, ensuring younger pupils are not inadvertently exposed to older children's work.

4.4 External IT Provider Accountability

Because the school does not employ an on-site IT department, our external IT technical support provider is contractually required to:

- Conduct a termly technical health check of the filtering and monitoring system to ensure no blocks have been bypassed.
- Provide a clear, non-technical summary report of system performance to the DSL and Governing Body ahead of the annual safeguarding review.

See managing the ICT system section

5.0 Mobile Phones and Personal Smart Devices

5.1 Pupil Devices

The school enforces a strict non-possession policy for pupils regarding personal mobile technology.

- **Zero-Device Environment:** Pupils do not bring personal mobile phones, smartwatches with cellular/camera capabilities, or personal tablets to school.
- **Commute Exceptions:** In exceptional circumstances where an older pupil requires a phone for safety during a walk to or from school, the device must be switched off completely before entering the school grounds and handed directly to the class teacher or school office. It will be stored securely and returned only at the end of the day.

5.2 Staff Mobile Phone and Personal Device Use

In a small-school with only three classrooms, physical space is closely shared. To protect pupil privacy, maintain high professional standards, and safeguard staff from false allegations, the following rules are mandatory for all school employees, supply staff, and regular volunteers:

- **Designated Use Areas:** Staff may only use personal mobile phones or devices for personal texts, calls, or browsing within designated non-contact areas (such as the staff room or main office) during their official break times.
- **Classroom Lock-Down:** Personal mobile phones must remain switched off (or on silent) and kept completely out of sight (e.g., in a locked drawer, locker, or bag) during lesson times, assemblies, and while on playground duty. Staff must never check personal notifications or answer personal calls while supervising children.
- **Strict Camera Ban:** Under no circumstances may a member of staff use a personal mobile phone, tablet, or smartwatch to take photos or videos of pupils, schoolwork, or school events. All school-related photography must be captured using official school hardware (e.g., school-owned iPads) and uploaded directly to the secure school network.
- **Emergency Contact Routing:** Staff must give the main school office landline number to their own families or childcare providers for urgent messages during the working day, rather than relying on their personal mobile phone.
- **Smartwatch Compliance:** If a staff member wears a smartwatch in the classroom, all messaging, social media, and camera functions must be muted during instructional time. This prevents digital distraction and stops incoming text previews from being accidentally visible to nearby pupils.

6.0 Curriculum and Safeguarding Integration

6.1 Pre-emptive and Age-Appropriate Curriculum Delivery

Online safety is not treated as a standalone annual lesson or reactive intervention. It is dynamically embedded within our wider Computing and PSHE (Personal, Social, Health, and Economic) education frameworks.

- **The "Safety Before Access" Principle:** Pupils are explicitly taught the core safety rules, behaviours, and reporting mechanisms before they are granted access to internet-connected devices for independent tasks or research projects.
- **Differentiated Learning Outcomes:** Although our three classrooms house mixed-age cohorts, the online safety curriculum is rigidly structured by year group outcomes. Lessons are tailored to ensure that Key Stage 1 focuses on foundational principles (e.g., keeping secrets safe, asking an adult before clicking), while Upper Key Stage 2 addresses complex topics like data privacy, copyright, and digital footprint management.

6.2 Critical Digital Literacy & Evaluating Content

In line with 2026 statutory expectations, our curriculum directly addresses the risks associated with an evolving digital landscape, specifically focusing on critical thinking:

- **Verifying Information:** Pupils are taught from an early age that content online is not universally true, neutral, or safe.

- **Deceptive Media & AI Literacy:** Age-appropriate lessons are delivered on identifying digital manipulation, recognising sponsored content, and spotting AI-generated deepfakes or synthetic text.
- **Persuasive Design:** Children are taught to recognise persuasive online techniques, such as the addictive design elements used in gaming lobbies and video platforms, which can encourage extended screen time.

6.3 Vulnerable Pupils and Targeted Safeguarding Support

We recognise that online risks do not affect all children equally.

- **Dynamic Adaptation:** The Designated Safeguarding Lead (DSL) works closely with the SENDCo to adapt online safety materials for children with Special Educational Needs and Disabilities (SEND) or those experiencing mental health vulnerabilities.
- **Contextual Vulnerabilities:** For our rural pupils, who may rely heavily on digital environments to overcome physical isolation outside of school hours, the curriculum places specific emphasis on managing online-only friendships and identifying signs of digital grooming or exploitation in gaming spaces.

6.4 Cross-Room Peer Modelling and Digital Responsibility

Operating within a three-room school provides a unique opportunity for cross-age learning, which we utilise to reinforce safeguarding:

- **Digital Role Models:** Upper Key Stage 2 pupils are explicitly taught about their digital influence within a small school community. They are trained to act as positive digital role models, understanding that their online conduct can influence younger siblings and peers who share their physical learning spaces.
- **Reporting Mechanisms:** A consistent, school-wide vocabulary for reporting online concerns is established across all three rooms. Every child, from EYFS to Year 6, knows how to instantly report a digital "near-miss" or worrying content to any adult in the building using clear, un-stigmatised language.

7. Communication:

The policy will be communicated to staff/pupils/community in the following ways:

- policy to be posted on the school website /given to staff;
- policy to be part of school induction pack for new staff;
- online safety rules and acceptable use agreements issued to pupils and parents and signed at the start of each year;
- signed online safety rules and computer acceptable use agreements from children and parents to be held in admin office;
- online safety rules and computer acceptable use agreements issued to staff and signed accordingly. Copies held in Safeguarding Central Register (SCR).
- Parents made aware of the School's Filtering and Monitoring Systems

8. Handling complaints:

The school will take all reasonable precautions to ensure online safety. However, owing to the international scale and linked nature of internet content, the availability of mobile technologies and speed of change, it is not possible to guarantee that unsuitable material will never appear on a school computer or mobile device. Neither the school nor the Local Authority can accept liability for material accessed, or any consequences of internet access.

When handling a complaint, staff and pupils will be given information about possible sanctions as below.

Sanctions include:

- discussion between Online safety Co-ordinator / Headteacher and child or member of staff involved; informing parents or carers;
- removal of internet or computer access for a period of time;
- the Online safety Co-ordinator acts as first point of contact for any complaint which will be reported to the Headteacher;
- complaints of cyberbullying are dealt with in accordance with our Anti-Bullying Policy;
- complaints related to child protection are dealt with in accordance with school / LA Safeguarding and Child Protection procedures;
- referral to LA / Police.

9. Review and Monitoring:

- the school has an Online safety Co-ordinator who will be responsible for review and updates;
- the online safety policy will be reviewed annually or more frequently if any significant changes occur with regard to the technologies in use within the school;
- the online safety policy has been written by the school Online safety Co-ordinator and is current and appropriate for its intended audience and purpose;
- the policy is circulated to staff and governors and is available on the website and has been approved by the Governing Body;
- all amendments to the school e- safety policy will be discussed in detail with all members of teaching staff.
- The Online Safety Co-ordinator will complete the Northumberland Online Safety Audit tool annually.
- School devices and school filtering and monitoring services will be tested annually by the Online Safety Co-ordinator.
- In addition to annual checks systems and processes will be updated as needed.

EDUCATION & CURRICULUM

1. Pupil Online safety curriculum:

This school has a clear, progressive Online safety education programme as part of the Computing curriculum. This covers a range of skills and behaviours appropriate to their age and experience, including:

- to STOP and THINK before they CLICK
- to develop a range of strategies to evaluate and verify information before accepting its accuracy;
- to be aware that the author of a web site / page may have a particular bias or purpose and to develop skills to recognise what that may be;
- to know how to narrow down or refine a search;
- [for older pupils] to understand how search engines work and to understand that this affects the results they see at the top of the listings;
- to understand acceptable behaviour when using an online environment i.e. be polite, no bad or abusive language or other inappropriate behaviour; keeping personal information private;
- to understand how photographs can be manipulated and how web content can attract the wrong sort of attention;
- to understand why on-line 'friends' may not be who they say they are and to understand why they should be careful in online environments;
- to understand why they should not post or share detailed accounts of their personal lives, contact information, daily routines, location, photographs and videos and to know how to ensure they have turned-on privacy settings;
- to understand why they must not post pictures or videos of others without their permission;
- to know not to download any files – such as music files - without permission;
- to have strategies for dealing with receipt of inappropriate materials;
- [for older pupils] to understand why and how some people will 'groom' young people;

- to understand the impact of cyberbullying and know how to seek help if they are affected by any form of online bullying;
- to know how to report any abuse including cyberbullying; and how to seek help if they experience problems when using the internet and related technologies, i.e. parent or carer, teacher or trusted staff member, or an organisation such as Childline or the CLICK CEOP (Child Exploitation & Online Protection) button;
- plan internet use carefully to ensure that it is age-appropriate and supports the learning objectives for specific curriculum areas;
- ensure staff will model safe and responsible behaviour in their own use of technology during lessons;
- ensure that when copying materials from the web, staff and pupils understand issues around plagiarism; how to check copyright and also know that they must respect and acknowledge copyright / intellectual property rights;
- ensure that staff and pupils understand the issues around aspects of the commercial use of the internet, as age appropriate. This may include risks in pop-ups; buying on-line; on-line gaming / gambling.

2. Staff and governor training:

This school

- will continue to train staff and governors on online safety issues and the school's online safety education;
- provide, as part of the induction process, all new staff with information and guidance on the Online safety & Computer Acceptable Use Policy.

3. Parent awareness and training:

This school raises awareness to parents by:

- ensuring that the Online safety & Computer Acceptable Use Agreements to parents and pupils are renewed annually where the principles of online safety behaviour are made clear;
- information leaflets; in school newsletters; on the school website; on Class Dojo;
- demonstrations, practical sessions may be held at school;
- suggestions for safe internet use at home;
- provision of information about national support sites for parents;
- Information on the School's Filtering and Monitoring Systems will be shared with parents annually.

3. EXPECTED CONDUCT & INCIDENT MANAGEMENT

3.1 Expected conduct:

In this school, all users:

- are responsible for using the school Computing systems in accordance with the relevant Online safety Rules & Computer Acceptable Use Policy which they will be expected to sign before being given access to school systems;
- need to understand the importance of misuse or access to inappropriate materials and are aware of the consequences;
- need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so;
- should understand the importance of adopting good online safety practice when using digital technologies out of school and realise that the school's Online safety & Computer Acceptable Use Policy covers their actions out of school, if related to their membership of the school i.e. through social media;
- will be expected to know and understand school policies on the use of mobile phones, digital cameras and hand held devices. They should also know and understand school policies on the taking / use of images, cyber-bullying and the use of social media.

Staff:

- are responsible for reading the school's Online safety & Computer Acceptable Use Policy and using the school ICT systems accordingly, including the use of mobile phones, hand held devices and social media;
- understand that sanctions will result from misuse.
- Discuss risks without attaching blame or shaming children, so that they feel able to share concerns or worries with staff.

Pupils:

- use ICT equipment appropriately respecting online safety behaviour guidelines taught in school;
- Know who to go to if they are concerned about something they have seen online.
- understand that sanctions will result from deliberate misuse.

Parents/Carers:

- should provide consent for pupils to use the internet, as well as other technologies, as part of the online safety acceptable use agreement form at time of their child's entry to the school;
- should know and understand what the 'rules of appropriate use' are and what sanctions result from misuse.

2. Incident Management:

In this school:

- there is strict monitoring and application of the Online safety policy and a differentiated and appropriate range of sanctions, though the attitudes and behaviour of users are generally positive and there is rarely need to apply sanctions ;
- all members and its wider community are encouraged to be vigilant in reporting issues, in the confidence that issues will be dealt with quickly and sensitively, through the school's escalation processes;
- support is actively sought from other agencies as needed (e.g. the Local Authority, UK Safer Internet Centre helpline) in dealing with online safety issues;
- SENSO is used to monitor students and staff's online activity and reports any breaches.
- monitoring and reporting of online safety incidents takes place and contributes to developments in policy and practice in online safety within the school;
- parents / carers are specifically informed of online safety incidents involving young people for whom they are responsible;
- we will contact the Police if one of our staff or pupils receives online communication that we consider is particularly disturbing or breaks the law.

4. MANAGING THE ICT SYSTEMS**4.1 Filtering and Monitoring****Internet access, security (virus protection) and filtering:**

This school:

- has the educational filtered secure broadband connectivity through NCC (Northumberland County Council). Fortinet blocks illegal and inappropriate content.
- ensures the system is healthy through use of Panda Security anti-virus software ;
- uses secured email to send personal data over the Internet and uses encrypted devices or secure remote access where staff need to access personal data off-site;
- works in partnership with NCC to ensure any concerns about the system are communicated so that systems remain robust and protect pupils and staff;
- is vigilant in its supervision of pupils' use at all times, as far as is reasonable;
- ensures all staff and pupils have signed an Online safety Rules and Acceptable Use agreement form and understand that they must report any concerns;
- requires staff to preview websites before use;
- plans the curriculum context for internet use to match pupils' ability, using child-friendly search engines;
- is vigilant when conducting 'raw' image search with pupils e.g. Google image search;

- informs all users that internet use is monitored;
- informs staff and students that they must report any failure of the filtering systems directly to the Online safety Co-ordinator who then takes the appropriate action;
- makes clear all users know and understand what the 'rules of appropriate use' are and what sanctions result from misuse – through staff meetings and teaching programme;
- immediately refers any material we suspect is illegal to the appropriate authorities – Police – and the LA (Local Authority).
- Uses SENSO, which sends weekly violation reports if a capture has been made.

2. Network management (user access, backup):

To ensure the network is used safely, this school:

- makes clear that no one should log on as another user and makes clear that pupils should never be allowed to log-on or use teacher and staff logins as these have far less security restrictions and inappropriate use could damage files or the network;
- ensures that pupils and staff (including supply teachers) have their own user name and password to access the internet. Staff and pupils are shown how to save work and access work from these areas if appropriate;
- requires all users to always log off when they have finished working or are leaving the computer unattended;
- where a user finds a logged-on machine, we require them to always log-off and then log-on again as themselves;
- requests that teachers and pupils do not switch the computers off during the day unless they are unlikely to be used again that day or have completely crashed. We request that they DO switch the computers off at the end of the day;
- has blocked access to music/media download or shopping sites – except those approved for educational purposes;
- equipment that belongs to school does not go home with pupils;
- makes clear that staff are responsible for ensuring that any computer or laptop loaned to them by the school, is used solely to support their professional responsibilities;
- makes clear that staff accessing LA systems do so in accordance with any corporate policies; e.g. email or Intranet; finance system, personnel system etc;
- ensures that access to the school's network resources from remote locations by staff is restricted and access is only through school / LA approved systems;
- does not allow any outside agencies to access our network remotely except where there is a clear professional need and then access is restricted and is only through approved systems; e.g. technical support or MIS Support (SIMS);
- makes clear responsibilities for the back up of MIS and finance systems and other important files;
- has a clear disaster recovery system in place for critical data that includes a secure, remote back up of critical data;
- uses the DfE (Department for Education) secure S2S (School to school) website for all CTF files (common transfer files) sent to other schools;
- ensures that all pupil level data or personal data sent over the internet is encrypted or only sent within the approved secure system ;
- follows NCC advice on security matters and firewalls and routers have been configured to prevent unauthorised use of our network;
- our wireless network has been secured;
- all computer equipment is installed professionally and meets health and safety standards;
- projectors are maintained.

SIMS (School Management Information System) is accessed through the admin system only and is password protected.

Data backup and disaster recovery plan:

The school has a disaster recovery plan which ensures continuity of service and security of data in the case of an emergency or other unforeseen event.

- the backup of data is performed every week or more frequently if a large amount of data has been updated;
- the backup is created on an external hard drive which is held in a locked container in the admin office;
- the admin member of staff is responsible for the backup and protection of data in accordance with GDPR.

3. Passwords policy:

This school makes it clear that staff and pupils must:

- always keep their password private;
- must not share it with others;
- must not leave it where others can find it.

All staff have their own unique username and private passwords to access school systems.

4. Email:

This school:

- provides relevant staff with an email account for their professional use, and makes it clear that personal email should be through a separate account;
- maintains that all emails must include a '**signature**' comprising of:

Name, Job Title, School name, Contact telephone number

- ensures that staff have a duty of care to keep their email facility secure;
- reminds members of staff that it is their duty, **when using remote access**, to log off when finished and **that they must never leave any device unattended whilst still logged on**;
- prohibits the use of email for purposes which may be illegal, or the making or sending of email messages which may be considered to be offensive in any way;
- does not publish personal e-mail addresses of pupils or staff on the school website. For communication with the wider public the school admin address is published on the website;
- will contact the Police if one of our staff receives an e-mail that we consider is particularly disturbing or breaks the law;
- will ensure that email accounts are maintained and up to date;
- reports messages relating to or in support of illegal activities to the relevant Authority and if necessary to the Police;
- knows that spam, phishing and virus attachments can make e mails dangerous. We use the anti-virus product Sophos.

Staff:

- staff can access the LA email systems from anywhere, but only with their own username, password and validated information submitted from their personal identity grid document;
- The use of personal devices to access school email is governed within the Acceptable Use Policy Agreement. This includes taking personal responsibility for the physical security of the device and implicit instructions regarding the use of the device by other family members etc. that school systems are kept secure, closed down, logged out by the staff member.
- staff only use LA email systems for professional purposes;
- Re-affirmation of keeping personal data secure is made annually within the CAU agreement. Saving of attachments containing personal information is mandated to school equipment only;
- access in school to external personal email accounts may be blocked;
- never use email to transfer staff or pupil personal data. We use secure, LA / DfE approved systems. These include: S2S (for school to school transfer);

- staff know that email sent to an external organisation must be written carefully, (and may require authorisation), in the same way as a letter written on school headed paper;
- the sending of multiple or large attachments should be limited, and may also be restricted by the provider of the service being used;
- the sending of chain letters is not permitted;
- embedding adverts is not allowed;
- all staff read and sign our Online safety Rules and Computer Acceptable Use Agreement document to say they have read and understood the online safety rules, including email and where it is explained how any inappropriate use will be dealt with.

5. School website:

- the Headteacher takes overall responsibility to ensure that the website content is accurate and the quality of presentation is maintained;
- the school web site complies with the [statutory DfE guidelines for publications](#);
- the point of contact on the website is the school address, telephone number and we use a general email contact address - admin@greenhaugh.northumberland.sch.uk. Personal information or individual email identities will not be published;
- photographs of children published on the website do not have names attached.

6. Social networking:

School staff will ensure that in private use:

- no reference should be made in social media to pupils, parents / carers or school staff;
- staff must not 'friend' a pupil or parent through social media;
- personal profiles are not linked to employment in a named school;
- they do not engage in online discussion on personal matters relating to members of the school community;
- personal opinions should not be attributed to the school or local authority.

Staff will ensure that

- The school's Facebook page has a pinned post stating that the school will never name any child on the page and asking that no-one else does. If a child is named the post will be deleted (see School Facebook policy)
- The school will have written permission from a parent or carer to share any photo of their child on Facebook
- The school will block under 16 accounts from posting or commenting

5. DATA SECURITY: MANAGEMENT INFORMATION SYSTEM

System access and Data transfer:

5.1 Strategic and operational practices:

At this school:

- we have listed the IT equipment held in school on the Asset Register / Property Audit record. This is reviewed annually and updated accordingly;
- we ensure that any incidents where data protection may have been compromised are reported to the Headteacher;
- all staff are DBS (Disclosure & Barring Service) checked and records are held in one central record held in a locked cupboard and on the Admin system;
- we ensure ALL the school stakeholders sign an Online safety Rules & Computer Acceptable Use Agreement form. These are for **staff**, and for **pupils & parents** and are held in the admin office in school;
- we follow LA guidelines for the transfer of any data, such as MIS (Management Information System) data or reports of children, to professionals working in the Local Authority or their partners in Children's Services /

- Family Services, Health, Welfare and Social Services;
- school staff with access to setting-up usernames and passwords for email, network access are working within the approved system (currently provided through our NCC purchased IT Admin Service Level Agreement) and follow the security processes required by those systems;
- we ask staff to undertake regular house-keeping to review, remove and destroy any digital materials and documents which need no longer be stored.

5.2 Technical Solutions:

- staff have secure area(s) on the system to store sensitive documents or photographs which are password protected;
- we require staff to log-out of systems when leaving their computer;
- we use an encrypted pen drive if any member of staff has to take any sensitive information off site;
- we use the DfE S2S site to securely transfer CTF pupil data files to other schools;
- any technical equipment taken 'Off Site' for educational purposes is logged out and then back into school in the 'Off Site Property Register' stored in the admin office;
- we comply with the WEEE (Waste Electrical & Electronic Equipment) directive (see below) on equipment disposal by using an approved or recommended disposal company for disposal of equipment where any protected or restricted data has been held and get a certificate of secure deletion for any server that once contained personal data;
- portable equipment loaned by the school (for use by staff at home), where used for any protected data, is disposed of through the same procedure.

Asset disposal:

Details of all school-owned hardware is recorded in a hardware inventory.

All redundant equipment is disposed of through an authorised agency. This will include a written receipt for the item including an acceptance of responsibility for the destruction of any personal data.

Disposal of any equipment will conform to [The Waste Electrical and Electronic Equipment Regulations 2006](#) and/or [The Waste Electrical and Electronic Equipment \(Amendment\) Regulations 2007](#). [Further information](#) can be found on the Environment Agency website.

6. EQUIPMENT & DIGITAL CONTENT

6.1 ipads:

- no credit card or other payment method should be assigned to the tablet;
- pupils are not allowed to download any App. In particular, no Social Media apps are to be downloaded. The content of each ipad is monitored;
- all ipads are configured to use the school Wi-Fi network where they are subject to filtering;
- use of the ipads for questionable activity including the deliberate viewing of inappropriate material via the internet is not permitted;
- when in a lesson, pupils should only engage with those apps that support their learning under the guidance of their teacher. Sanctions will apply for any learners using their ipads inappropriately during learning sessions;
- charging is the responsibility of the users and all ipads should be brought back to the charging unit at the end of the day.

6.2 Digital images and video:

In this school:

- we gain parental / guardian permission for use of digital photographs or video involving their child as part of the school agreement form in the Autumn term of each school year;
- we do not name pupils in online photographic materials;
- staff sign the school's Online safety Rules & Computer Acceptable Use Agreement and this includes a clause on the non-use of mobile phones / personal equipment for taking pictures of pupils;
- if specific pupil photos (not group photos) are used on the school web site, in the prospectus or in other high

- profile publications the school has already obtained individual parental permission for its use;
- pupils are taught that they should not post images or videos. We teach them about the risks associated with providing information with images that reveal the identity of themselves or others and about their location, such as house number, street name or school. We teach them about the need to keep their data secure and what to do if they are subject to bullying or abuse.

Role	Key responsibilities
Headteacher Leanne Dotchin	• to take overall responsibility for online safety provision • to take overall responsibility for data and data security • to ensure the school uses an approved, filtered Internet Service, which complies with current statutory requirements, currently NCC • to be responsible for ensuring that staff receive suitable training to carry out their online safety roles and to train other colleagues, as relevant • to be aware of procedures to be followed in the event of a serious online safety incident. • to receive regular monitoring reports from the online safety Co-ordinator • to ensure that there is a system in place (PCE – Policy Central Enterprise) to monitor and support staff who carry out internal online safety procedures.

Online safety Co-ordinator and/or Designated Safeguarding Lead Leanne Dotchin & Alice Johnston	● takes day to day responsibility for online safety issues and has a leading role in establishing and reviewing the school online safety policies / documents ● promotes an awareness and commitment to online safety throughout the school community ● ensures that online safety education is embedded across the curriculum ● liaises with school ICT technician ● communicates regularly with the designated online safety Governor to discuss current issues, review incident logs and filtering ● ensures that all staff are aware of the procedures that need to be followed in the event of an online safety incident ● ensures that an online safety incident log is kept up to date ● facilitates training and advice for all staff ● liaises with the Local Authority and relevant agencies ● is regularly updated in online safety issues and legislation, and be aware of the potential for serious child protection issues to arise from: ▪ sharing of personal data ▪ access to illegal / inappropriate materials ▪ inappropriate on-line contact with adults / strangers ▪ potential or actual incidents of grooming ▪ cyber-bullying and use of social media ● to report any online safety related issues that arise, to the designated safeguarding lead ● to ensure that users may only access the school's networks through an authorised and properly enforced password protection policy, in which passwords are regularly changed ● to ensure that provision exists for misuse detection and malicious attack e.g. keeping virus protection up to date ● to ensure the security of the school ICT system ● to ensure that access controls / encryption exists to protect personal and sensitive information held on school-owned devices ● that the use of the network / Virtual Learning Environment / remote access / email is regularly monitored in order that any misuse / attempted misuse can be reported to the Online safety Co-ordinator / Headteacher for investigation / action / sanction ● to ensure appropriate backup procedures exist so that critical information and systems can be recovered in the event of a disaster.
Online safety Governor Sarah Barnes, Chair of Gobs	● ensures that the school follows all current online safety advice to: ▪ keep the children and staff safe ▪ review the Online safety Policy and review the effectiveness of it ▪ support the school in encouraging parents and the wider community to become engaged in online safety activities. ● The role of the Online safety Governor will include: ▪ regular reviews with the Online safety Co-ordinator ▪ to oversee the delivery of the online safety element of the computing curriculum ▪ to liaise with the designated safeguarding lead (DSL) on online safety.
Administrator Rebecca Lasaga	● to ensure that all data held about pupils on the school admin system has appropriate access controls in place.

Teachers	● to embed online safety issues in all aspects of the curriculum and other school activities ● to supervise and guide pupils carefully when engaged in learning activities involving online technology (including extra-curricular and extended school activities if relevant) ● to ensure that pupils are fully aware of research skills and are fully aware of legal issues relating to electronic content, such as Copyright law.
All staff	● to read, understand and help promote the school's online safety policies and guidance ● to read, understand, sign and adhere to the staff Online safety Rules & Computer Acceptable Use Agreement (see Appendix 3) ● to be aware of online safety issues related to the use of mobile phones, cameras and hand held devices and that they use and implement current school policies with regard to these devices ● to report any suspected misuse or problem to the Online safety Co-ordinator ● to maintain an awareness of current online safety issues and guidance e.g. through CPD (continuous professional development) ● to model safe, responsible and professional behaviours in their own use of technology ● to ensure that there is NO digital communication with pupils e.g. through social media, email, text or mobile phones etc
Pupils	● to read, understand, sign and adhere to the Pupil Online safety Rules & Computer Acceptable Use Agreement (see Appendix 2) ● to have a good understanding of research skills and the need to avoid plagiarism (copying directly) and uphold copyright regulations ● to recognise abuse, misuse or inappropriate materials ● to know what action to take if they, or someone they know, feels worried or vulnerable when using online technology ● to know and understand school policy on the use of mobile phones, digital cameras and hand held devices ● to know and understand school policy on the taking of images on digital devices and on cyber-bullying ● to take responsibility for learning about effective online safety practice when using online digital devices both in school and at home
Parents/Guardians/Care rs	● to support the school in promoting online safety and endorse the Parents' Acceptable Use Agreement which includes the pupils' use of the internet and the Online safety Rules ● to read, understand and promote the school Online safety Rules & Pupil Computer Acceptable Use Agreement with their children ● to consult with the school if they have any concerns about their children's use of technology.
External groups / visitors	● any external individual / organisation that has been given permission by the school will sign an Acceptable Use Policy prior to using any equipment or the internet within school.

Appendix 1



GREENHAUGH PRIMARY SCHOOL

Re: Pupil Online safety Rules & Computer Acceptable Use Agreement

Date:

Dear Parent / Guardian,

Computing, including the internet, e-mail and mobile technologies, has become an important part of learning in schools. We expect all children to be safe and responsible when using any ICT.

Please read and discuss with your child our Online safety Rules and Computer Acceptable Use Agreement. When you have helped your child/ren to read and understand this important agreement, please ask your child to sign it, then sign it yourself and return the document to school. These will be held in school as part of our Online safety protocol.

If you have any concerns or would like some explanation please contact your child's class teacher.

This Online safety Rules and Computer Acceptable Use Agreement is a summary of our Online safety Policy which is available in full on our website or as a paper copy available on request from our Office/Reception.

Yours sincerely,

Leanne Dotchin
Headteacher

Appendix 2

GREENHAUGH PRIMARY SCHOOL

Pupil Online safety Rules & Computer Acceptable Use Agreement

- I will only use ICT in school for school purposes.
- I will not tell other people my passwords.
- I will only open/delete my own files.
- I will not bring software, CDs or ICT equipment into school without permission.
- I will only use the Internet after being given permission from a teacher.
- I will make sure that all ICT contact with other children and adults is responsible, polite and sensible.
- I will not deliberately look for, save, take pictures or send anything that could be upsetting or not allowed at school. If I accidentally find anything like this, I will tell a teacher immediately.
- I will not give out my own details such as my name, phone number or home address.
- I will be responsible for my behaviour when using ICT because I know that these rules are to keep me safe.
- I know that the school may check my use of ICT and monitor the Internet sites I have visited, and that my parent/carer will be contacted if a member of school staff is concerned about my online safety.
- I will tell my adult if anything I see makes me feel uncomfortable.
- I understand that there will be consequences for my actions if I break the rules.

Pupil Agreement

I have read, understood and agree with these Rules above.

Signed: (Pupil) Date:

Parent / Guardian Consent for Online safety & Computer Acceptable Use

I have read and understood Greenhaugh Primary School's rules for Online safety & Computer Acceptable Use and give permission for my child to safely access the Internet in school. I understand that the school will take all due care to ensure that pupils cannot access inappropriate materials. I will take all reasonable precautions to help my child/ren understand the importance of following the rules to keep them e-safe.

Signed..... (Parent / Guardian) Date.....

Appendix 3

Greenhaugh Primary School Staff Online safety Rules & Computer Acceptable Use Agreement

Computing and the related technologies such as email, the internet and mobile devices are an expected part of our daily working life in school. This agreement is designed to ensure that all staff are aware of their professional responsibilities when using any form of ICT. All staff are expected to sign this agreement and adhere at all times to its contents.

- I will only use the school's email / Internet / Intranet and any related technologies for professional purposes or for uses deemed 'reasonable' by the Head or Governing Body.
- The use of personal devices to access school email is governed within this Acceptable Use Policy. This includes taking personal responsibility for the physical security of the device and following our implicit instructions regarding the use of the device by other family members etc.
- I will comply with the ICT system security and not disclose any passwords provided to me by the school or other related authorities.
- I will ensure that all electronic communications with pupils and staff are compatible with my professional role.
- I will not give out my own personal details, such as mobile phone number and personal email address, to pupils or parents.
- I will only use the approved, secure email system for any school business.
- I will ensure that personal data is kept secure and is used appropriately, whether in school, taken off the school premises or accessed remotely. I understand that I am responsible for the physical security of the mobile device and its contents. Personal data can only be taken out of school or accessed remotely when authorised by the Headteacher.
- I will not use or install any hardware (including USB sticks) or software without permission from the online safety co-ordinator.
- I will not browse, download, upload or distribute any material that could be considered offensive, illegal or discriminatory.
- I understand that images of pupils and/ or staff will only be taken, stored and used for professional purposes on school devices (not on a personal mobile phone or similar device) in line with school policy and with written consent of the parent, guardian or staff member. Images will not be distributed outside the school network without the permission of the parent/ carer, member of staff or Head teacher.
- I understand that all my use of the Internet and other related technologies can be monitored and logged and can be made available, on request by the Head teacher.
- I will respect copyright.
- I will ensure that my online activity, both in school and outside school, will not bring my professional role into disrepute. I will not link my employment establishment with my name on any social media site and understand that there are consequences of disciplinary action if a breach is made.
- I will support and promote the school's Online safety & Computer Acceptable Use policy and help pupils to be safe and responsible in their use of ICT and related technologies.
- I will ensure that only children whose parents have given permission for them to use the Internet and ICT are enabled to do so at school.

Staff understand that sanctions will result from Online safety misuse. Failure to comply with the above agreement could lead to a range of sanctions e.g. loss of privileges, disciplinary action etc.

User Signature

I agree to follow this code of conduct and to support the safe use of ICT throughout the school

Signature Date

Full Name(printed) Job role

Appendix 4

Flowchart for managing an online safety incident not involving any illegal activity

Incidents not involving any illegal activity, such as:

- using another person's user name and password
- accessing websites which are against school policy
- using a mobile phone to take video during a lesson
- using the technology to upset or bully (in extreme cases this could be illegal)

The Online safety co-ordinator / Headteacher should:

record the incident in the online safety incident log
keep any evidence

Did the incident
involve a
member of staff

YES

NO

Was the child
the victim or
instigator?

Pupil as
instigator

Pupil as victim

Review incident and identify if other pupils were involved

Decide appropriate sanctions based on school rules

Inform parent/guardian if serious or persistent incident

In serious incident contact the relevant agency as the child as instigator could be the risk

Review school procedure/policy to develop best practice

If the member of staff has:

behaved in a way
that has, or may have, harmed a child
possibly committed

a criminal offence

behaved in a way
which indicates s/he is unsuitable to
work with children

The Headteacher would be notified and
appropriate action would be taken after:

A review of the
evidence and decision upon whether
incident is accidental or deliberate

In school action to support pupil by one or
more of the following:

Class Teacher
Headteacher
Designated

Safeguarding Lead

Inform parent / guardian as appropriate.

If the child is at risk contact the relevant

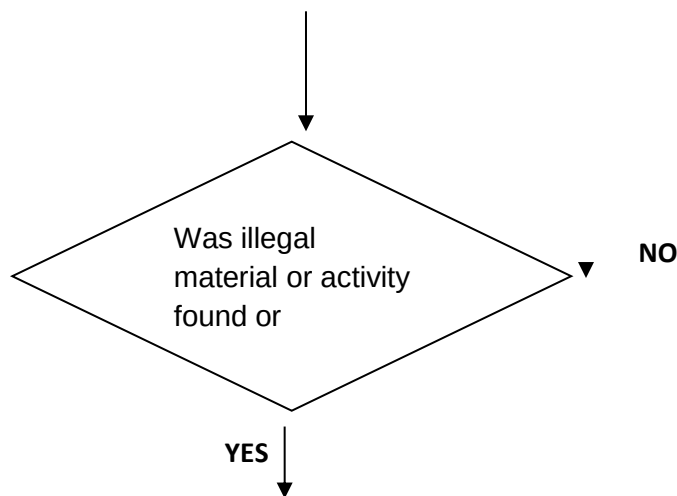
Flowchart for managing an online safety

incident involving illegal activity

Illegal means something against the law, such as:

- downloading child pornography
- passing on to others images or video containing child pornography
- inciting racial or religious hatred
- promoting illegal acts

Following an incident the Online safety Co-ordinator / Headteacher will need to decide quickly if the incident involves any illegal activity



If the incident did not involve any illegal activity refer to flowchart relating to non-illegal incidents

Inform the police and follow any advice given by them .

Confiscate any laptop or other device and if related to school network disable user account

Save ALL evidence but do not view or copy. Let the police review the evidence.

If a pupil is involved contact the child protection school liaison officer

Reporting an online safety incident - all settings

A concern is raised in school

Pass all details to your designated safeguarding lead - make a written record of the concern and your actions

Secure and preserve evidence - this might mean isolating a machine and making sure it's not used, do not switch off the device as this might lose important evidence

NCC Broadband User

Contact the ICT & elearning team to discuss incident and plan of action onlinesafety@northumberland.gov.uk

ICT team to coordinate the investigation of the incident

Liaise with the DSL in setting, Info Services security team, legal service and police as appropriate

Are there concerns about an adult's behaviour?

NO

YES

ICT team will organise internal investigation and liaise with setting.

This might include: Senso analysis, filter logs, forensic examination and securing of equipment, liaison with Info Services security team, legal service, LADO and police.

Not using NCC Broadband?

Follow your relevant online safety Incident Reporting and Child Protection procedures and agree a strategy for dealing with the incident.

If there are concerns about an adult's behaviour, contact LADO@northumberland.gov.uk for advice

Contact LADO@northumberland.gov.uk

LADO will agree a strategy for intervention

Within 1 working day

Possible referral to:
Northumbria Police Specialist Investigation Unit Relevant NCC teams OneCall 01670 536400

If concerns don't meet the LADO's threshold, setting must take appropriate action in response to the low level concern.

ICT team to report to DSL & Head of Service

School to review with advice from LA. Consider whether the incident has procedural, training or security implications.